

The Kallang Group Pte. Ltd. (the “Company”) as a venue owner is dedicated to providing a safe, comfortable and enjoyable environment for its patrons. In support of this, the following conditions of entry (“Conditions of Entry”) apply to entry for activity (“Activity”) held at the premises which patrons are entering (“Venue”). For certain Activities, these may be supplemented by additional specific terms and conditions, details of which will be printed on a patron’s ticket, booking slip or pass and/or available on the relevant Activity page. If a patron does not consent to the Conditions of Entry, the person must not enter the Venue. By entering the Venue, the patron consents to be bound by the Conditions of Entry.

1. Safety and Behaviour

- 1.1 At the point of entry and also whilst inside the Venue, patrons are required to:
 - 1.1.1 comply with the directions or announcements from the Company’s staff and any other requirements relating to access, order, behaviour and safety given by the Company or authorities;
 - 1.1.2 maintain safe, prudent and respectful behaviour at all times;
 - 1.1.3 be responsible for personal items. The Company will not be responsible for any damage to, loss or theft of a patron’s personal property;
 - 1.1.4 keep escape routes and corridors, landings and stairwells clear of obstruction caused by a patron’s personal property or any equipment brought to the Venue.
- 1.2 Patrons acknowledge that some Activities and associated activities can be dangerous.
- 1.3 Patrons participating in the Activity do so at their own risk, and assume all risk and liability for personal injury or death including that of any children under their care associated with attending the Activity. The Company shall bear no liability for any personal injuries, health problems or death sustained at or after an Activity, including directly or indirectly resulting from any existing medical condition.
- 1.4 Upon activation of the Lightning Warning System (Horn and Siren), all patrons are to return to the pontoon and seek shelter. The management will advise when it is safe to resume the water activities.

2. Entry and Exclusion

- 2.1 For all entries, each patron must check in at the customer care counter, complete the applicable forms and produce their identification, entrance ticket, booking slip or pass to gain admission. Entrance tickets and bookings are non-transferable.
- 2.2 Patrons must be at least 7 years of age and be able to fit in a Personal Flotation Device (PFD).
- 2.3 Patrons are to show proof of canoeing/kayaking certification at the point of sale when renting any type of closed deck kayaks and specialised crafts.
- 2.4 Venue management reserves the right at all times to refuse entry to or remove any person from the Venue. This includes, but is not limited to the following circumstances:
 - 2.4.1 the presence of the person would be detrimental to or compromises safety at the Activity;
 - 2.4.2 person is deemed to be disorderly and/or intoxicated;
 - 2.4.3 persons wearing or displaying commercial, political or other offensive signage or logos, except for official merchandise or other Activity related clothing worn in good faith;
 - 2.4.4 entry to the Venue or an area prohibited to the general public within the Venue was unauthorised or obtained illegally;
 - 2.4.5 persons who refuse to be inspected or submit their belongings for inspection for prohibited items;
 - 2.4.6 person is found to be smoking inside the Venue, unless it is a designated smoking area;
 - 2.4.7 person is found to be vaping within the Venue;
 - 2.4.8 adverse weather, dangerous situations and behaviour or any other causes that will affect the safety of patrons; and
 - 2.4.9 person who breaches these Conditions of Entry.
- 2.5 Patrons are to abide by the Public Utilities Board (Code of Conduct), while on the water. This includes no swimming within the Marina Reservoir.
- 2.6 All rental charges are non-refundable and non-transferable. No compensation will be made under any circumstances.
- 2.7 The Company reserves the right to stop any Activity and cancel any booking without refund if a patron is deemed by the Company to be carrying out any form of commercial and/or business activity and/or enterprise without the prior written consent of the Company.
- 2.8 The Company reserves the right to issue including a banning notice which prohibits entry to the Venue for a specified period of time. The Company will refuse entry or remove from the Venue any person who has been issued with a banning notice.

3. Restricted / Prohibited Items

- 3.1 The following restricted/prohibited items are not permitted into the Venue:
 - 3.1.1 weapons, or resemblance of weapons, including but not limited to knives, firearms, blunt offensive objects/batons and those with sharp ends;
 - 3.1.2 fireworks/flares;
 - 3.1.3 illegal substances including controlled, dangerous or illicit drugs;
 - 3.1.4 glassware or glass bottles;
 - 3.1.5 alcohol;
 - 3.1.6 kite flying, drones or unmanned aerial vehicles;
 - 3.1.7 animals (other than trained assistance dogs);
 - 3.1.8 projectile items which are reasonably considered by the Company as being able to cause injury, nuisance or offence to another person including balls, frisbees, rackets or similar objects;
 - 3.1.9 lifejackets that are not Safety of Life at Sea (SOLAS) approved;
 - 3.1.10 inflatable flotation devices or toys;
 - 3.1.11 remote control cars, drones or unmanned aerial vehicles; and
 - 3.1.12 other items as determined by the Company that may cause injury or public nuisance.

4. Photographs, Images and Recording

- 4.1 Photography of any kind is restricted without prior written approval of the Company. If approved by the Company, photographs must not be taken of persons and may be used only for private non-commercial purposes.
- 4.2 In all circumstances, the use of cameras, video cameras or any device containing camera equipment of any kind is prohibited in changing rooms, toilets, bathrooms and shower facilities.
- 4.3 Video and audio recording devices including but not limited to camcorders and action cameras are prohibited. Tapes, films or other recordings may be destroyed.
- 4.4 The use of any recording, data or image taken within the Venue without the Company’s consent for commercial gain, public advertisement, display or any other purpose, except for private non-commercial purpose, is prohibited.
- 4.5 Any person who makes, reproduces or uses any recording, data or image for use prohibited under clause 4.4 shall assign in writing all copyright and intellectual property rights to the Company or its assignees.
- 4.6 Equipment including but not limited to CCTV, film cameras and sound recording are present at the Venue. By entering the Venue and/or attending the Event, Patrons consent to being filmed and recorded and for the Company and any assignees to use the Patrons’ image, likeness and any sound recording for any media or other purposes including public transmission, advertising or promotional purposes, without payment or claim to copyright or intellectual property rights. Patrons consent to footage being shared with Singapore Police Force and authorities where necessary.

5. General Conditions

- 5.1 The Venue does not permit smoking unless an area has been designated.
- 5.2 The Venue does not permit vaping.
- 5.3 The Company may postpone, cancel, interrupt or stop the use, or deny access to the Venue for any dangerous situation, maintenance works or any other causes without notice, without any compensation to the patrons.
- 5.4 Screws, nails, masking tape, double-sided tape, or any devices of any description likely to deface the walls, floors or ceilings are prohibited from use on any part of the Venue.
- 5.5 Should any equipment or property at the Venue be broken, damaged or lost, or should any damage be done to the Venue, the patron shall pay a sufficient sum to make good such damage or loss. No equipment or property shall be altered or modified without the prior written approval of the Company.
- 5.6 Patrons must comply with the age requirements when participating in any activities or programmes at the Venue.
- 5.7 All water activities cease at 7.00pm and patrons must return to the pontoon by this time. Patrons need to leave the premises by 8.00pm.
- 5.8 Last rental for all boats is 5.00pm.
- 5.9 Patrons aged 6 years or older must get changed in the gender appropriate changing rooms.
- 5.10 Patrons need to be appropriately dressed for the intended Activity on water.
- 5.11 Activities performed should be in accordance with the purpose of the Venue and patrons must perform activities within the designated demarcated areas in accordance with water activity regulations, including the Public Utilities Board.
- 5.12 Patrons are prohibited from storing any valuables in the lockers nor store items overnight in the lockers as they will be removed and disposed of by 8pm and the Company will not be held responsible for any damage or loss by any cause whatsoever.

6. Miscellaneous

- 6.1 The Company may hold liable for prosecution any person who breaches any of the above Conditions of Entry.
- 6.2 Please note the Company reserves the right to alter the Conditions of Entry without prior notice. The above Conditions of Entry may vary between events and may be reflected on the specific Event page via www.thekallang.com.sg or at the Box Office.

7. Emergency telephone number

- 7.1 In case of assistance or emergency, please contact (+65) 6653 9292.