

1. What is Sports Hub Multi-Activity Sports Camp?

Sports Hub Multi-Activity Camp is a fun filled week where your child gets to play, discover, make friends, and try something new every day! Our Multi-Activity Camp combines sports, creative play, team challenges, and water activities in a safe and supportive environment. Designed to keep kids happy, active, and excited to come back each morning.

2. What are the activities in the Sports Hub Multi-Activity Camp?

Every day is different! Kids get to try a wide range of sports such as football, basketball, rugby, mini tennis, floorball, and pickleball. They'll also enjoy team challenges like Capture the Flag, Blind Maze, Tug of War, plus favourites like Parachute Games, Dodgeball, Soft Frisbee, arts & crafts, engineering projects, and our exciting Splash-N-Surf water day.

3. When will the Sports Hub Multi-Activity Camp be held?

Please refer to the schedule on our webpage for more information.

4. Are there any age restrictions to register for the Sports Hub Multi-Activity Camp?

The camp is open to children aged **4 to 12 years old**.
(Children must be able to use the toilet independently.)

5. What is the minimum capacity for the Sports Hub Multi-Activity Camp?

We require at least 10 campers of similar age for the camp to proceed. If the minimum is not met, we will notify you via email at least 2 days before the camp starts and process a refund (up to 14 business days depending on your bank).

6. What is the maximum capacity for the Sports Hub Multi-Activity Camp?

The camp can host up to **60 children**, depending on venue availability.

7. How do I register for the Sports Hub Multi-Activity Camp?

You can register for the Sports Hub Multi-Activity Camp online at <https://sg.proactivsports.net/ocbc-camp/>

8. How do I know if my registration is successful?

You'll receive an email confirmation immediately after booking. A detailed pre-camp email will be sent at least **3 days before** the camp begins.

9. What should I do if I do not receive the booking confirmation?

Please check your spam folder. If you still can't find it, contact us via WhatsApp at 9807 6827 or email info@proactivsports.com with your name and booking email.

10. What will the participants receive upon successful registration?

Each participant will receive a camp T-shirt and a souvenir photo/certificate during camp.

11. Can I request for my children to be in the same group?

We group children by age for safety and enjoyment. We'll do our best to accommodate requests, but final groupings are decided by our coaching team.

12. What is the ratio of trainers to participants?

Our standard ratio is **1:10**. For younger age groups, we often provide additional support.

13. What is the registration fee for the Sports Hub Multi-Activity Camp?

The registration fee is S\$120/day or \$495 for 5 days (inclusive of GST) per participant.

14. What are the available modes of payment?

We accept PayNow or bank transfer only. Please be informed that cash payment will not be accepted.

15. When is the closing date for registration?

Registration closes 3 days prior to the first day of the camp or when the capacity is full for the day.

16. Can I get a refund if my child is unable to participate?

Once registration is completed, fees are **non-refundable**.

If your child is unwell, a **medical certificate** will allow you to receive **credit for future camps**.

17. Is the registration transferable?

No. Bookings are strictly non-transferable.

18. What should I pack for my child?

Campers will receive a camp tshirt on the first day. They should wear T-shirt, shorts, and comfortable shoes. We also encourage all participants to bring the following items:

- Water bottle (Compulsory)
- Light snacks in case they get hungry
- Personal medication (if any)
- Sunscreen/Cap (applicable for Splash and Surf day)
- Swimsuit, rash guard, and towel (applicable for Splash and Surf day)

19. Will there be meals catered for the participants?

Please pack a lunch box — a **microwave is available** for reheating food. Light snacks will be provided. If your child has dietary restrictions or medication needs, please indicate this during registration.

20. What happens during inclement weather?

The Sports Hub Multi-Activity Camp is a rain or shine event. In the event of inclement weather, outdoor activities will be replaced with other programmes.

21. Do you offer early drop-off or late pick-up?

- Drop-off: from 8:45am (camp starts at 9am)
- Pick-up: between 2:45pm – 3:00pm

If you're delayed, please WhatsApp or call 9807 6827.

22. Who can I contact for more information?

You may contact us via whatsapp at 98076827 or email us at info@proactivsports.com.