Terms and Conditions

1. INTRODUCTION

- 1.1. "Cheers to 2026 at Kallang Wave Mall" (the "**Promotion**") is exclusive to members of CapitaStar (referred to as "Eligible Shopper"). Shoppers can download the CapitaStar mobile application and sign up within the App as a member to qualify and participate in this promotion. **Eligible Shoppers can pay via eCapitaVoucher or by linking their Mastercard, DBS/POSB cards, DBS PayLah!, or ShopBack Pay to the CapitaStar app.** CapitaStar rewards are only awarded for spend at Kallang Wave Mall.
- 1.2. The Promotion is organised by CapitaLand Retail Management Pte Ltd ("Organiser") and shall be governed by these terms and conditions ("**T&Cs**")
- 1.3. The promotion period ("**Promotion Period**") is from 1 December 2025 to 4 January 2026, both dates inclusive. Promotion is available daily from 10AM to 11:59PM.
- 1.4. The Promotion mechanics are as follows:
- 1.4.1. Upon spending the minimum transactional value of S\$50 in a single transaction at Kallang Wave Mall ("Qualifying Spend"), Eligible Shoppers will receive an eVoucher ("Reward").
- 1.4.2. The Reward will be automatically credited directly into the CapitaStar App of the Qualifying Eligible Shopper upon successful verification of the qualifying spend.
- 1.4.3. A maximum of one (1) Reward will be issued per CapitaStar member per day. A maximum of three (3) Rewards will be issued per CapitaStar member throughout the Promotion period.
- 1.4.4. The Reward must be presented at the Treasure Vault in Kallang Wave Mall's Atrium from 22 December 2025 to 4 January 2026, 1PM to 9PM (SGT) for a prize redemption. Limited to the first 100 redemptions per day, on a first-come, first-served basis and redemption of the reward is subject to availability.
- 1.4.5. Eligible Shoppers must pay via eCapitaVoucher, their linked Mastercard, DBS/POSB card, DBS PayLah! or ShopBack Pay (linked to the CapitaStar app), during the Promotion Period, as receipt scanning has ceased from 1 July 2025.
- 1.4.6. The Reward will be automatically credited into the Qualifying Eligible Shopper's CapitaStar App upon approval of the qualifying spend. Note For payments with linked Mastercard, STAR\$® awarding for certain transactions can take up to 7 working days to be awarded.
- 1.4.7. Purchases made via cash will <u>not</u> be eligible. The **Qualifying Spend** must be made via eCapitaVoucher, their linked Mastercard, DBS/POSB card, DBS PayLah! or ShopBack Pay (linked to the CapitaStar app) to be eligible.
- 1.4.8. The Reward in this Promotion is provided on a first-come, first-served basis and redemption is subject to availability, while stocks last.
- 1.4.9. The Organiser reserves the right to vary or amend any terms & conditions at any time, without prior notice, and without liability. In case of any dispute, the Organiser's decision shall be final and not appealable.
- 1.4.10. The **Reward** awarded will expire on 5 January 2026, 12AM (SGT). Eligible Shoppers can tap on the "My Balance Summary" tab from the CapitaStar App main screen to view the Reward and the expiry date. The Organiser shall not be obliged to entertain any request to extend the validity of the Reward.
- 1.4.11. The **Reward** offered is non-transferable, non-exchangeable, and no cash alternative is offered. No requests for extensions or replacements whatsoever will be entertained.

2. QUALIFYING SPEND

- 2.1. Only the total final amount paid via eCapitaVoucher, linked Mastercard, DBS/POSB card, DBS PayLah! or ShopBack Pay (linked to the CapitaStar app) to the participating store will be accepted for this Promotion.
- 2.2. Notwithstanding Clause 1.4 of this Terms and Conditions hereinabove, transaction from purchase of parking coupons, purchase or top up of Cashcard / stored value cards, purchase or top up of stores' membership card, gift cards and vouchers (i.e. eCapitaVoucher or participating stores' vouchers), transactions from pushcarts and stalls at temporary roadshows, and transactions from supermarkets (FairPrice Xtra) are not eligible in this Promotion. For purchases of goods and services made by instalments, only the amount paid via eCapitaVoucher, their linked Mastercard, DBS/POSB card, DBS PayLah! or ShopBack Pay (linked to the CapitaStar app) made on the same day of the redemption, will be eligible in this Promotion for CapitaStar Rewards programme. Deposit placements, order placements, and payments using tenant / credit card loyalty points will not be accepted for the purposes of this Promotion.
- 2.3. The Organiser may reject any amount paid via eCapitaVoucher or linked Mastercard/DBS payment mode as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.
- 2.4. The Organiser reserves the right to verify all purchases made by the Eligible Shopper before processing the redemption of the Reward and/or Prize in the Promotion.
- 2.5. Eligible Shoppers must meet a minimum transactional value of Singapore Fifty (S\$50) for each transaction at any participating store under at Kallang Wave Mall ("Eligible Transaction") subject always to Clause 3.2 of this Terms and Condition herein.
- 2.6 Transactions from these units in Kallang Wave Mall are excluded:
 - Fairprice Xtra #01-29
 - International Management and Sports College #01-09/11/K13
 - Kcuts #02-14
 - Lorna Whiston Preschool #01-24/5/26/27/28/K13/K14/K15/K16/K17
 - Mulberry Learning Centre #02-05
 - Newport Dental #01-08
 - Tiara Waterfront #01-05

3. GENERAL TERMS & CONDITONS

- 3.1. By agreeing to participate in this promotion, you will be registered as a CapitaStar member.
- 3.2. All rewards/prizes are non-transferable, non-refundable, and non-exchangeable for cash, credit, goods, or benefits-in-kind, unless otherwise stated. The Reward must be redeemed by the qualifying Eligible Shopper and is not transferable to any other shopper. The Management is not obliged to provide a replacement item of equal or similar value once the Reward has been fully redeemed. The Management reserves the right to replace the Reward with an item of similar value at any time without prior notice.
- 3.3. By participating in this Promotion:
- 3.3.1. The Member (CapitaStar members) acknowledges and consents to the processing, collection, use and disclosure of his/her Personal Data by the Organiser, its affiliates, subsidiaries and related corporations including its holding company, CapitaLand Limited (collectively, "CapitaLand Group"), and authorised agents, business partners and service providers in compliance with applicable data protection laws, regulations and guidelines to facilitate the administration of the Promotion including compliance with the Promotion Terms and Condition and that he/ she has read and agreed with the CapitaLand Group's and Data Protection Policy available at https://www.capitaland.com/international/en/legal-notices/privacy-policy.html.
- 3.3.2. Agrees that the Organiser, its affiliates, subsidiaries, agents, business partners and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the member directly or indirectly by reason of or in connection with this Promotion. The member shall indemnify and keep the Organiser and its officers, servants, agents and employees ("the Indemnified Parties") fully indemnified against any and all loss, damage, demand, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the member. Members are deemed to have read, understood and accepted all the T&Cs set out herein, as well as any other requirements set out in any related promotional material, and all amendments, additions, replacements and modifications there to as may be made from time to time.
- 3.4. The Organiser and its partner(s) (if any) in this Promotion reserve the right to change, vary, replace, substitute, amend, withdrawal or cancel this Promotion and/or any of the terms and conditions herein at their sole and absolute discretion and without prior notice or any liability to any party.
- 3.5. The Organiser does not make any warranty or representation in relation to any product or services offered in this Promotion or redeemed by vouchers or gift certificates and shall not accept any liability in respect of the same.
- 3.6. By participating in this Promotion, the Eligible Shopper represents that he/ she has read and agreed to these Promotion Terms and Conditions.
- 3.7. This Promotion Terms and Conditions shall be governed by the laws of Singapore and all participants in this Promotion irrevocably submits to the exclusive jurisdiction of the Singapore Courts to resolve any or all disputes.