Information on Swim Passes

This document provides you with information on the different types of swim passes and highlights items based on the pool policies which needs to be followed while using the OCBC Aquatic Centre.

1. Swim Passes

The OCBC Aquatic Centre offers the following Swim Passes ("**Card**"):

1   30 Days Swim Pass;
2   90 Days Swim Pass; and
3   8-Visit Swim Pass (valid for 60 days from date of purchase only).

CATEGORY	8 VISITS + 2 FREE		30 DAYS		90 DAYS	
	LOCAL RESIDENT RATE*	STANDARD RATE	LOCAL RESIDENT RATE*	STANDARD RATE	LOCAL RESIDENT RATE*	STANDARD RATE
ADULT	$17.60	$22.90	$40.30	$52.60	$80.60	$105.20
CHILD (under 18 years old) **STUDENT** (with a valid student pass) **SENIOR CITIZEN** (55 years old and above) **PERSONS WITH DISABILITIES**	$8.80	$11.40	$20.20	$26.00	$40.40	$52.00

*Applicable for Singapore Citizens & Permanent Residents (Valid photo ID required)

^For the '8-Visit Swimm Pass', the card is transferable to a friend or family and only within the same or lower pricing category but is not exchangeable with cash or another voucher and shall not be replaced if lost.

Card - Terms & Conditions:

1. The Card (except for 8-Visits Swim Pass, which is automatically activated on the date of purchase) must be: -
   (a)   activated at the customer care counter; and
   (b)   the date of Use must be activated within the calendar month. (e.g: Purchase on 1st, **must be** activated by month end).
2. Photo ID must be presented for verification on purchase and on each visit to the Venue.
3. The Card is not transferable or exchangeable for cash or another voucher and a fee of S$20.00 shall be charged to replace the 30 Days and 90 Days Card**
4. The Card admits one (1) person only.
5. Use of the Card constitutes the acceptance by the Cardholder of The Kallang Group Pte. Ltd.'s (the "**Company**") terms and conditions, policies and Conditions of Entry, which may be changed without notice.
6. In the case of extended closure of the Venue due to events, the duration of Cards will be extended at the Company's discretion.
7. The Company reserves the right to cancel the Cardholder's Card for breach of any terms and conditions.

**For the '8-Visit Swim Pass', the Card is transferable to a friend or family member and only within the same or lower pricing category but is not exchangeable for cash or another voucher and shall not be replaced if lost.

The OCBC Aquatic Centre has Conditions of Entry to promote a safe and pleasurable swimming experience for all participants. This is displayed at the Venue and at https://www.thekallang.com.sg/conditions-of-entry.

General Information

- Swim Passes can be purchased from the Customer Care Counter, located at Level 1, OCBC Aquatic Centre.
- Last admittance into the facility is 30 minutes before pool closure.
- All patrons are required to vacate the pool 5 minutes before closing hours.
- OCBC Aquatic Centre may be closed for Events. Kindly visit https://www.thekallang.com.sg/sport-fitness/swimming for operating hours.

2. **Pool Safety & Adult-Child Supervisory Ratio**
(a) All patrons must adhere to the adult-child supervisory ratio stated below.
(b) Each ratio indicates the maximum number of children that one responsible adult (aged 18 or older) can supervise.

Parent/guardian must be in proper swim attire in the water, actively participating within arm's reach at all times, where applicable:

Age	Information	Admission Requirements	Adult: Child ratio
5 years and below	Adult must be in water	Always accompanied within arm's reach	1:2
6 to 12 years old		Always accompanied	1:4
13 to 15 years old			1:8

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High-risk participants must be in a ratio of 1:1 and include persons who:
    (a) have a condition or illness that may put them at risk in an aquatic environment (e.g. frequent seizures, fainting conditions, etc.);
    (b) have special needs;
    (c) are unable to control behaviours or impulses and require direct supervision; or
    (d) are non-swimmers.